



YOUR SAFETY IS OUR PRIORITY

As we welcome guests and associates back to our hotel, our primary goal is to ensure your safety and well-being. We've implemented enhanced protocols, systems and tools that are in compliance with AHLA Stay Safe Guidelines and recommendations from public health officials.

Here are some of the ways we've evolved our health & safety program to ensure the highest levels of guest safety, satisfaction and confidence.



Leading By Example

All of our associates are required to undergo routine disinfection and illness prevention training and must adhere to CDC-compliant health and safety protocols—social distancing, wearing masks and gloves, etc.—during their shifts.



Deploying The Most Advanced Technologies

We are utilizing the most advanced and enhanced cleaning technologies available, including EvaClean electrostatic sprayers with hospital-grade disinfectant to sanitize surfaces throughout the hotel. Additionally, we are testing UV light technology for sanitizing guest key cards, pens and other non-single-use items.



A Healthy And Safe Environment Is Our Standard Operating Procedure

Guests will see our staff disinfecting surfaces to keep our hotel as clean as possible. Countertop shields have been installed at all front desk terminals and stands containing disinfecting wipes, no-touch sanitizer dispensers and single-use sanitizer packets are placed in key areas throughout the property.



A Refreshed and Inspiring Guest Experience

To minimize guest touchpoints, we are implementing paperless check-in/out and encouraging remote or self-check-in options. Stayover room cleaning will only be provided upon request, and maintenance requests will be scheduled when the guest is not present in the room. Contactless room service will be delivered in high-quality disposable packaging.



Impeccable Attention To Detail

Printed materials and brochure racks have been removed throughout the hotel, and self-service buffets, coffee and beverage stations have been discontinued until further notice. Additionally, the hotel shuttle will be cleaned immediately after unloading passengers.



Respecting Social Distancing

New signage and floor decals will be installed in all areas of the hotel, as needed, to encourage social distancing. In addition, you will notice reduced lobby, restaurant and bar seating to meet new distancing guidelines.